Set up online donations with JustGiving
Last updated: 10/12/2018

This guide explains how to set up online donations using your JustGiving account.

If you need further help on the CMS, please check all of our guides available on the Partner digital hub.
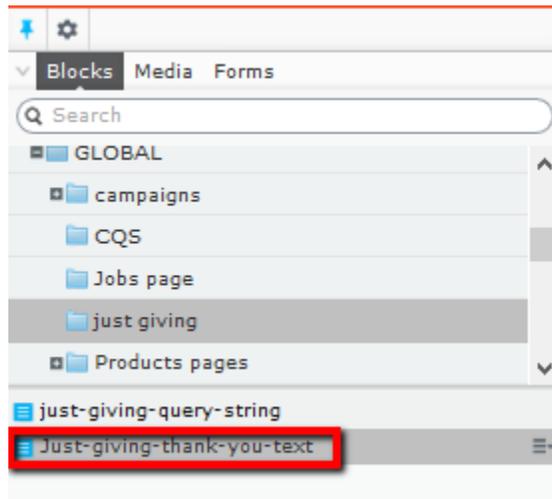
In this guide:

Set up your JustGiving donation page
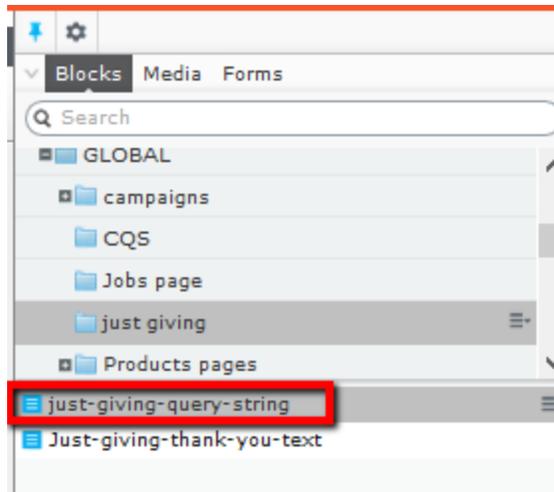
Site settings:
- Go to 'Site Settings'.
- Click the 'JustGiving' tab and tick 'Enable'.
- Complete 'Charity ID' field.
- You will complete the 'Thank you page' field later (see below).
- Donation reference: this is for internal use so you can track what event or campaign the donation is connected to.
- Click publish.
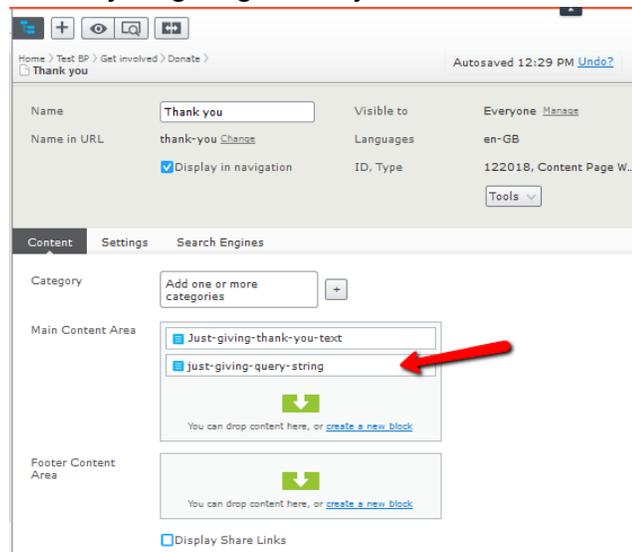
Create a thank you page:
- Create a content page called Thank you within 'Get involved', fill in the required properties and click create.
- In the global blocks folder go to Global > Just giving
- **Copy** the **just-giving-thank-you-text** block
- Paste in your blocks folder, paste this in under Get involved > Donate
- Drag the copied block onto the Thank you page
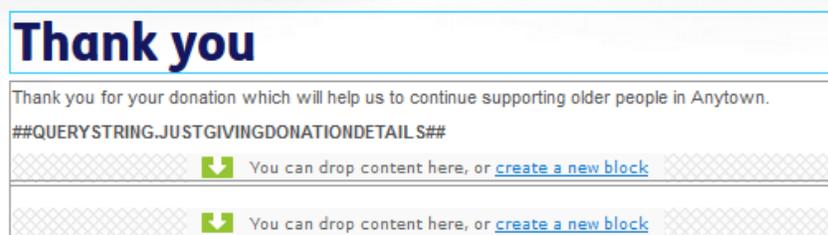- All you will need to change is the text XXX

- Click the 'All properties' icon [icon] and untick 'Display in Navigation'.
- Click publish.
- Again in **GLOBAL** drag the **just-giving-query-string** block directly on to the page,

● This should sit under the just-giving-thank-you-text

● You should see this on the preview page in the CMS but not the live page

Thank you

Thank you for your donation which will help us to continue supporting older people in Anytown.

##QUERYSTRING.JUSTGIVINGDONATIONDETAILS##

You can drop content here, or create a new block
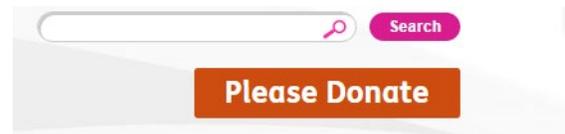
You can drop content here, or create a new block

● Then go back and update the 'Thank you page' location field in the 'Just Giving' tab in 'Site Settings'

Configure buttons to link to JustGiving

Any button that is a url can link to your JustGiving page. Two examples are given below.
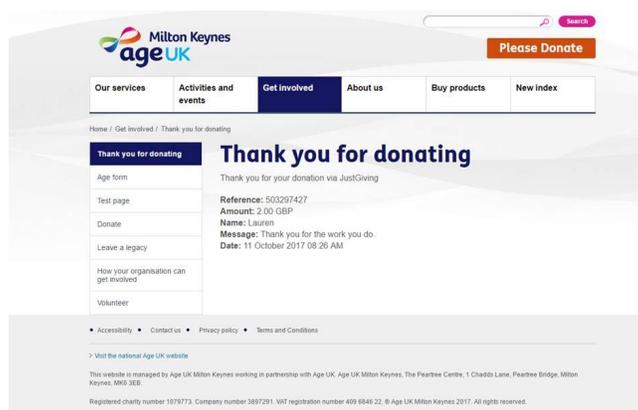
1   Header donate button

- Click 'Site Settings', 'Header' and select 'Donate Button Url'.
- Select your homepage for the page field.
- On Remaining Url enter: donationintegration?id=justgiving (if you click back into this later you will notice that the url is reduced to /donationintegration, you don't need to change it again) and click OK.
- Click publish.
- Now if someone clicks on the donate button they will be directed to your JustGiving page.

2   Donate page

- Go to your donate page in the page tree and click edit on the relevant block.
- In this block you can change the action link or links field (at the bottom of the block) or both.
- Change the action link or links field to the homepage of your site and on 'Remaining Url' enter: **donationintegration?id=justgiving** (if you click back into this later you will notice that the url is reduced to /donationintegration, you don't need to change it again) and click OK.
- The links field allows you to choose whether you want to the JustGiving page to open in a new tab.
- Click publish.

This is the final page that your donor will see. The 'Reference', 'Amount', 'Name' etc will be pulled in automatically. You can edit the rest of the text (this is your thank you page - see above).

Note: If a donor decides to leave their donation anonymous or doesn't include a name or message when they donate, then these sections will be blank.

If you have any questions about setting this up on your website, please contact us. If you have any queries or need support with your JustGiving account, please contact the JustGiving team: developer@justgiving.com.

Just Giving Terms of Use.

There are more guides and training videos available on the Partner digital hub.

If the answers you need are not in the guides or videos, then please contact: partner.content@ageuk.org.uk